# **CAMH/CAMH Foundation** Annual Report to the Community 2019-2020





## A Message from our CEOs and Board Chairs

On behalf of CAMH and CAMH Foundation, thank you for your continued support of our hospital, our mission and the people we serve.

Typically at this time of year, you'd receive our annual report. During these difficult times, however, we've had to adapt, as our hospital focuses on keeping our patients and community safe. Even though our plans have changed, our commitment to being transparent and keeping you informed remains steadfast. With that, we're pleased to provide you with a financial update from <u>CAMH</u> and <u>CAMH Foundation</u> for the past fiscal year (ended March 31, 2020).

Since the COVID-19 pandemic began, the CAMH community has rallied together to support the public through these challenging times. From March to April 2020 alone, CAMH's virtual care visits increased from approximately 350 per month to almost 3,000 per month. Our experts quickly mobilized to develop evidence-based <u>tips</u>, <u>coping strategies and resources</u> for the public and health care workers, and we launched a new awareness campaign: Apart. Not Alone., which you may have seen in *The Globe & Mail*, on social media and in television commercials.

As we look toward the future, CAMH is preparing for the opening of two new hospital buildings in the fall as part of our plan to build the mental health facility of the future.

In today's challenging times, and with important work still ahead of us, our shared mission has never been more critical: Mental health <u>is</u> health.

Take care,

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Catherine Zahn President & CEO CAMH

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**Deborah Gillis** President & CEO CAMH Foundation

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David Wilson Chair, Board of Trustees CAMH

Jamie Anderson)

**R. Jamie Anderson** Chair, Board of Directors CAMH Foundation

# **CAMH Top Ten of** 2019-2020

## Accreditation Canada designated CAMH as 'Accredited with Exemplary Standing,' meeting

100%

of **all Required Organizational Practices**, priority processes and standards, and recognized for **five new Leading Practices**.

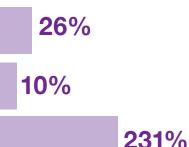
# CAMH has continued to increase access to care.

# **SINCE 2016-17**

Increase in emergency department visits

Increase in outpatient visits

Increase in virtual consults





CAMH received nearly **2,500** referrals through the Ontario Structured Psychotherapy program, providing treatment to **1,500** patients.

S

With a **\$1.02-million** Health Canada grant, CAMH created a culturally adapted form of Cognitive Behavioural Therapy (CBT) for Canadians of South Asian origin.



CAMH representatives join the Mental Health Commission of Canada and other community partners to formally launch a research project to develop a culturally adapted form of Cognitive Behavioral Therapy for Canadians of South Asian origin thanks to a grant from Health Canada. We celebrated the creation of womenmind<sup>™</sup>, a community of philanthropists committed to closing the gender gap in mental health through supporting women researchers, and research on the mental health of women and girls.



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Jim & Sandi Treliving, Philanthropists and Founding Members, womenmind, Meghan Nameth, Senior Vice President, Marketing, Hudson's Bay, Deborah Gillis, President & CEO, CAMH Foundation, Dr. Catherine Zahn, President & CEO, CAMH, and Iain Nairn, President, Hudson's Bay, celebrate the launch of womenmind.



CAMH released a new Alcohol Policy Framework, highlighting a number of concerns around the unique impact alcohol policy has on women's health.



A suite of health equity initiatives was disseminated throughout the year in a series of educational and capacity building conversations led by teams such as Shkaabe Makwa and the Horizontal Violence, Anti-Racism, Anti-Oppression Working Group.



Kristen Yee, Chair of the Reconciliation Working Group and Implementation Specialist, GTA Region, PSSP, and Diane Longboat, Senior Project Manager, Guiding Directions Implementation, Shkaabe Makwa, perform a Blanketing Ceremony for Dr. Lisa Richardson from the University Health Network after an event put on by the Reconciliation Working Group entitled "Wise Practices Pathway for Reconciliation in Healthcare".

Our new Strategic Plan, One CAMH was created through deep staff and community engagement to guide the organization into 2023.



Our educational programs reached caregivers across Ontario through the CAMH/UofT ECHO program, which rapidly activated offerings during the early days of COVID-19.



Using videoconferencing, an ECHO team at CAMH provides virtual training and capacity building to support health care providers to deliver care in local communities.



CAMH launched our Mental Health Playbook for Business Leaders, a user-friendly resource that provides effective solutions and a path to better outcomes for employees and businesses.



Research Infosource acknowledged CAMH as one of Canada's Top 40 Research Hospitals, and the top mental health research hospital in the country.



# mental health is health

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# Thank you to our donors

The movement to transform the way society thinks about mental health has never been more important.

Thank you to the many people who give their time, effort, passion and commitment to CAMH.

Because of supporters like you, it won't be long before we can all say "Mental Health <u>is</u> Health." Thank you!

Donors listed in purple are those who have kindly supported the **<u>Gifts of Light program</u>**.

This program provides practical, meaningful gifts that support the road to recovery for mental health and addiction patients at CAMH.

#### **Visionary Donors**

April 1, 1998 – March 31, 2020

Visionary Society members have committed \$1 million or more to lead change for mental health. Using the power of their philanthropy and influence, they are redefining the limits of what is possible in research and care to help people recover more quickly—and more fully. Their leadership and generosity fuel discovery and have the potential to inspire others, creating hope and understanding for a brighter future.

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We are proud to recognize donors who generously made cumulative contributions of \$25,000 or more to CAMH since 1998.

CAMH is grateful to have received many anonymous gifts from the United Way. We thank all these donors for their support.

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We are proud to recognize donors who supported the Gifts of Light program through donations of products and services. Because of them, the Gifts of Light program can provide practical, meaningful gifts that meet the unique needs of mental health and addiction patients at CAMH.

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The Michael Wilson Society brings together generous forward-thinking leaders committed to advancing mental health. We are proud to recognize the support of members to our Michael Wilson Society, which strives to continue Michael's dedication to CAMH, our vision and our mission.

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CAMH is fortunate to have strong community and workplace partnerships who rally behind CAMH. These groups raise funds on behalf of CAMH while raising awareness of mental health and helping to reduce stigma. A special thank you to all hosts and organizers in 2019/2020.

#DayLikeltsNightTour for Mental Health
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#### womenmind

We are proud to recognize the Founding Members of womenmind, a community of philanthropists and thought leaders committed to closing the gender gap in mental health.

Sandi & Jim Treliving Hudson's Bay Foundation

# COVID-19 Mental Health & Resiliency Fund

We are grateful to those who are supporting CAMH's efforts to keep our communities safe during these unprecedented times. The COVID-19 Mental Health and Resiliency Fund supports the greatest emerging needs across CAMH and enables our experts to develop evidence-based resources that help Canadians take care of their mental health.

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We are proud to recognize our dedicated and talented volunteers, without whom we truly could not accomplish our goals for CAMH.

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#### A Night of Now Gala

While our annual gala fundraiser was cancelled due to the COVID-19 pandemic, we are grateful to the volunteers who generously spent time and energy working with us to plan the event and raise awareness and funds for mental health.

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# **One CAMH**

Vision Health redefined.

## Purpose

Position mental health at the centre of health care.

## Mission

We are dedicated to patient, family and community well-being. We improve access to integrated care, answer the most difficult questions about mental illness and remove barriers to belonging. Together, we choose hope.

## Belief

Mental health is health.

## Values

Courage, respect and excellence.

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